

# CASE STUDY



FOSTERS



**From their origins as a wine merchant in the 1950's, Fosters have grown to become one of the most prestigious hospitality and events businesses in the South of England.**

As an event caterer, Fosters are heavily bound by food safety, health and safety and environmental legislation. Part of the requirements are that their staff are all fully trained and competent and that these qualifications are kept up to date through refresher training. With a workforce of over 30 full-time and up to 150 casual staff, this in itself is a challenge.

Fosters needed a training provider that could meet all their training needs. The key criteria included offering every qualification required together with excellent customer service. The company also needed to offer flexibility and excellent value for money. Fosters found all these qualities in Envesca and we have been providing training and support to the company since 2009.

In addition, the training provided met the requirements of Occupational Health and Safety Assessment Series (OHSAS) 1801, which the company was awarded in April 2014; a huge achievement and an accreditation they are extremely proud of.

*Geoff Thomas, Logistics and Facilities Manager, said, "As well as the re-assurance that we are meeting all our legal obligations, the other great benefit of the training provided to date is that we also have a fully competent and motivated workforce."*

*"Envesca are always there to support and guide us with regards to food safety and health and safety training whenever we need them."*



*The working relationship between our two companies is excellent and I can only see it getting even stronger in the future.*

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