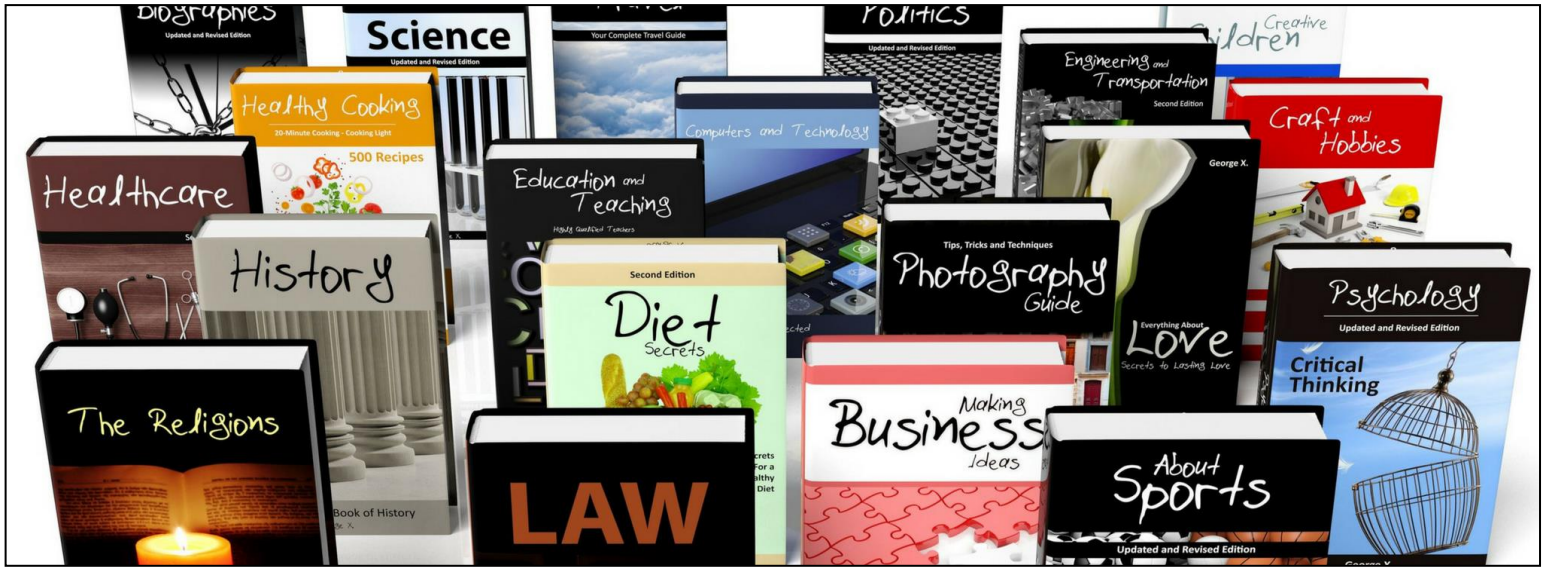
CASE STUDY



The Book Depository is the UK's largest dedicated online bookseller, offering the largest range of titles in the world, available for dispatch within 48 hours.

Founded in 2004, they focus on selling 'less of more' rather than 'more of less', differentiating themselves from other retailers who increasingly focus on bestsellers.

Currently, The Book Depository is able to ship over eight million unique titles within 48 hours from their fulfilment centre in Gloucester, and this figure is increasing every day.

Chris Harvey, former General Operations Manager, first contacted Envesca in 2014 looking for a company to carry out some Health and Safety training for senior members of his team.

A one to one meeting was arranged between Sue Ellis, Managing Director, Envesca Ltd and Chris at his office in Gloucester. Sue listened to the plans Chris had to encourage key members of his team to take on the health and safety responsibilities within the business. Together they created a training plan and Chris booked his team onto an Institute of Safety and Health (IOSH) Managing Safely course.

Following this training, it was decided that members of the team would also benefit from additional training, including Manual Handling and the Chartered Institute of Environmental Health (CIEH) Level 4 Award in Health and Safety in the Workplace.

Chris said, *"Envesca have recently provided IOSH training for Book Depository staff. Everyone who attended the course said how well it was delivered and how the trainer made a difficult subject interesting and enjoyable. I have met with Envesca to discuss further training and have every intention to use the team again soon. I would recommend them for any training needs."*

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